

## We Are:

Altius Health Plans, an experienced managed-care company providing health care since 1976. We do business as Altius Health Plans for commercial business and Altius Health Administrators for self-funded business.

With our primary office in South Jordan, Utah, we have the resources and capability to handle a wide range of services at the local and regional levels including underwriting, customer service, provider relations and sales. As a result, Altius can best respond to the ever-changing expectations of our various markets, employer groups, enrolled members, and provider networks.

## Our Customers Include:

Our health insurance caters to individual families, small businesses (with 2-50 employees), and large local and national businesses (with 51 or more employees) in Utah and regions of Idaho and Wyoming.

## We Offer:

A set of capabilities unmatched by competition. We have a unique approach to health insurance, which is to put power into the hands of our clients and members, while our team works hard behind the scenes so they don't have to. Our strengths include the strongest non-integrated network in Utah, an experienced local Customer Service Team, and the most robust value-added programs on the market.

### Altius' Wide Range of Products and Services:

#### Products & Plans†

- Open-access, no-referral products that can include an option to access non-participating providers at a reduced cost
- Traditional plans and plans directed to the cost-sensitive client
- Unique consumer-driven plans such as *FlexChoice* and the innovative, tiered-network product called *Peak Advantage*

#### Network

- Partnering with the award-winning hospital networks of University Health Care, IASIS Health Care and MountainStar Health Care in Utah
- Our rapidly expanding networks in Idaho and Wyoming include the most-qualified and best doctors, specialists and hospitals in the nation

#### Customer Service

- Knowledgeable representatives answer calls in less than 30 seconds
- Average claims payment turnaround time is 2 days, with 95% of all claims being paid in less than 15 days
- Average enrollment time is less than 2 days

#### Value-Added Programs

- Full-time quality managers who organize and implement employer-based jump start programs that focus on eating well, exercise, emotional health and more
- *WellBeing* includes several online health programs to every member at no additional cost
- And *AltiusExtra* offers significant discounts on cosmetic dentistry, cosmetic surgery, massage, health club memberships—just to name a few—and other free items such as downloadable workouts